

B.S. C.S. Jorge Hazael Pérez Moysén

Summary

Information technology and computer sciences consultant with more than 20 years of experience in the design, implementation and operation of heterogeneous systems and solutions. Always looking to help people and organizations that require low-cost, flexible and robust solutions; always open to do pro-bono work for non-government and charity (registered) organizations.

Experience



Freelance

Freelance, self-employed

Dec 2018 - Present (2 years 1 month +)



Technology specialist

BIVA MX

May 2017 - Nov 2018 (1 year 7 months)



Freelance IT Consultant

Jun 2016 - May 2017 (1 year)



IT Manager

Protección Católica Mexicana, S.A. de C.V.

Apr 2006 - May 2016 (10 years 2 months)



IT Support 3rd Tier/Project Leader

GE

Dec 2003 - Mar 2006 (2 years 4 months)



Infranet Analyst

Affinity Internet Inc.

May 2000 - Mar 2003 (2 years 11 months)



Support

Tecnológico de Monterrey (ITESM)

1993 - 1999 (7 years)

Education



Instituto Tecnológico y de Estudios Superiores de Monterrey

Bachelor of Science (B.S.), Computer Science for Administration

1993 - 1998

Licenses & Certifications



ITIL Foundation Certificate in IT Service Management - AXELOS Global Best Practice

Number: 5548964.20477459



Google Cloud Platform Fundamentals: Core Infrastructure - Coursera

Number: FEQ8Z3F6CXKS



Essential Cloud Infrastructure: Foundation - Coursera

Number: 6VG8QC92VVR5



Essential Cloud Infrastructure: Core Services - Coursera

Number: RYF6QXULP9CA



Elastic Cloud Infrastructure: Scaling and Automation - Coursera

Number: RGXJUWRKMMM



Elastic Cloud Infrastructure: Containers and Services - Coursera

Number: W83LVM8MALZX



Reliable Cloud Infrastructure: Design and Process - Coursera

Number: AVGR9FCLAAHN



Architecting with Google Cloud Platform Specialization - Coursera

Number: 3MRLCLCYDU54



Getting Started with Google Kubernetes Engine - Coursera

Number: DGL4UHWSVJKE



YAML Essentials - Linux Academy

Number: 209311



Google IT Support Professional Certificate Specialization - Coursera

Number: 9XKJWYTFLF4R



IT Security: Defense against the digital dark arts - Coursera

Number: ASGKJPPCECZU

 **Master Cloud-Native Infrastructure with Kubernetes** - LinkedIn

 **IT Service Desk: Customer Service Fundamentals** - LinkedIn

 **Managing Customer Expectations for Frontline Employees** - LinkedIn

 **Customer Service: Creating Customer Value** - LinkedIn

 **Delivering Bad News to a Customer** - LinkedIn

 **De-Escalating Intense Situations** - LinkedIn

 **Customer Service: Handling Abusive Customers** - LinkedIn

 **Customer Service Foundations** - LinkedIn



Associate Cloud Engineer - Google

Issued Jan 2020 - Expires Jan 2022

Number: qls26K serial: 8154

Skills

- System Administration
- Databases
- Project Management
- Linux
- System Administration
- Analysis
- Shell Scripting
- Data Analysis
- Network Administration
- Research
- Penetration Testing
- Cloud Services
- Service implementation
- Training